

Acceptable Forms of Identification

All documents must be original and presented in-person for identity verification and must contain exact name matches, unless the name variation is supported by a linking document. Foreign language documents must be accompanied by a professional translation.

A minimum of three identification documents are required (**one each from category A, B and C**).

A **category D** document is **only required** if proof of current residential address is not displayed on at least one category A, B or C document provided.

Category A: Start of identity in Australia

- Australian birth certificate (not an extract, no commemorative certificates)
- Australian citizenship certificate
- Australian citizenship by descent
- ImmiCard (may be expired)
- Australian visa (Australian Visa Label, Visa Grant Notice, VEVO email (sent directly to Veritas) or Visa Evidencing Card. Must be presented with the supporting foreign passport (supporting passport may be expired but must be original). NOTE: Australian visa applies to New Zealand citizens.
- Australian protection visa (Australian Visa Label, Visa Grant Notice, VEVO email (sent directly to Veritas) or Visa Evidencing Card. Must be presented with the supporting Australian Convention Travel Document (CTD) also known as a Titre de Voyage. A CTD is issued to a refugee to travel overseas in the absence of being able to obtain a passport from the country of their nationality.

Category B: Link between the identity and person by means of photo and signature

Government-issued document (must be different to category A). Must have applicant's photo and signature and be current and valid.

- Passport (Australian passport, foreign passport or CTD (must not be expired))
- Driver licence (Australian driver licence, learner permit or foreign driver licence)
- Australian proof of age card (Australian proof of age card issued by an Australian Commonwealth, State or Territory government)
- Adult firearms or shooter's licence
- Australian security licence
- Working with vulnerable people card (Australian working with children/vulnerable people card)

Category C: Evidence of the person operating in the community with their identity

Must be current and valid. A category B document that has not already been used may be used as a category C document.

- Medicare card
- Aviation Security Identification Card (ASIC) or Maritime Security Identification Card (MSIC)
- Government-issued identity document
- Evidence of indigenous heritage (Reference or confirmation of identity from an Aboriginal and/or Torres Strait Islander Organisation)
- Australian tertiary student ID card (Student ID card issued by an Australian TAFE, university or registered training organisation)
- Academic transcript/trade certificate
- Australian government benefits (Evidence of a right to an Australian government benefit, pension or health care card)

Category D: Evidence of current residential address

A **category D** document is **only required** if proof of current residential address is not displayed on at least one category A, B or C document provided.

- Australian rate or valuation notice
- Utility account (gas, water, electricity, fixed line telephone, mobile telephone)
- Other evidence of residential address (Rental Agreement or ATO issued Tax Assessment Notice)

Change of Name documents

Acceptable change of name linkage documents include:

- Marriage Certificate (church or celebrant-issued certificates are not accepted)
- Change of Name Certificate
- Deed Poll