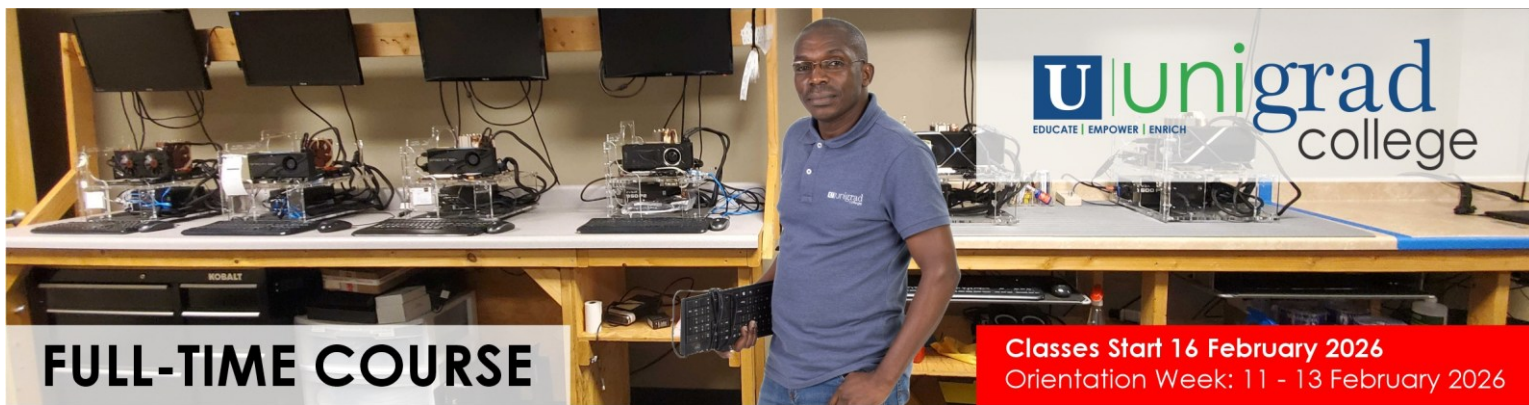




FULL-TIME COURSE

Classes Start 16 February 2026
Orientation Week: 11 - 13 February 2026

Learning Programme Information Technology Support Technician

Overview

This one-year **Information Technology Support Technician (ITST)** programme is designed for students wanting to enter the Information and Communication Technology (ICT) industry as support technicians. The programme has a strong emphasis on office computing, PC hardware, PC components, networks, coding principles and cyber security.

Certification on successful completion of studies

Students write various internal as well as international exams. Students who successfully complete their studies graduate with the following:

International Certification in Digital Literacy (ICDL):

- Microsoft Word Processing, Spreadsheets and Presentation Design
- Coding Principles (Python)
- Cyber Security
- Artificial Intelligence AI

Unigrad College Learning Programme Certificate:

- Information Technology Support Technician

Unigrad College Short Learning Programme Certificates:

- Coding Fundamentals
- PC Technologies
- Networking

Optional CompTIA Certifications:

- CompTIA A+
- CompTIA N+

The Computing Technology Industry Association (CompTIA) is the global leading provider of vendor-neutral IT certifications. They assess and validate core A+ and N+ knowledge and enhance technical credibility. The international CompTIA exams are an optional extra.



Admission Requirements

- Grade 11 or appropriate N3 certificate
- Should you not meet the above requirements, you may be considered if you are 21 or older

Course Duration

1 year of full-time weekday classes

Career Opportunities

- PC Repair Technician
- Network Technician
- App Developer
- Cyber Security
- Computer Programmer
- Computer Support Technician

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**I studied at Unigrad College. After completing the SLP PC Technologies (A+), I was employed at the highest rated Microsoft Partner MSP in the Lowveld. Thank you for your excellent guidance.**

~Kean Morton



Accredited  
Test  
Centre

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**U unigrad**  
college  
EDUCATE | EMPOWER | ENRICH

## Subjects

|                                           |
|-------------------------------------------|
| PC Technician (A+)                        |
| Networking (N+)                           |
| Microsoft Office: Digital Literacy (ICDL) |
| Coding Fundamentals (ICDL)                |
| Cyber Security (ICDL)                     |
| Artificial Intelligence AI (ICDL)         |

## Who is the ICDL?

The International Certificate of Digital Literacy (ICDL) is an internationally recognised certificate that certifies practical skills in the most used computer applications. It is the most widely recognised computer qualification in the world with more than three million people holding this qualification. The ICDL Foundation is a global social enterprise dedicated to raising digital competence standards in the workforce, education and society. The ICDL certification is now available in over 100 countries, across their network of more than 20,000 test centres.

## Student Portal

Once you are registered with Unigrad College, you will have access to myUnigrad, the student portal where you can manage your student profile, download student materials, view your student card and view your results.

## Fees and study material

Affordability and quality education make Unigrad College a popular choice with students. Fees can be paid in monthly instalments or in full. Speak to a Unigrad career consultant about our fees and payment options. Unigrad College also partners with Student Hero and Capitec, to learn more about the available funding options, visit <https://www.unigradcollege.co.za/funding-options/>.

**Textbooks and study materials are INCLUDED in our fees!**



## Accreditation

Unigrad (Pty) Ltd is accredited by the Quality Council for Trades and Occupations (QCTO) NATED/14/0054. The college is a registered examination centre with the Department of Higher Education and Training (DHET No: 699990686). Unigrad College is an ICDL Accredited Test Centre.

## Disclaimer

Short learning programmes are non-credit bearing. Information contained in this fact sheet is accurate at the time of printing. However, factors beyond the control of Unigrad (such as environmental, regulatory or technical changes) may cause the contents of this fact sheet, or of the programme to change. In the event of any such change, Unigrad will notify current students. All possible measures will be taken to minimise inconvenience to students.

I \_\_\_\_\_ (student/legal guardian), hereby acknowledge that I understand the information stated in this document and fully comprehend the specifics explained herein pertaining to this programme.

Student/legal guardian signature: \_\_\_\_\_

Date: \_\_\_\_\_

