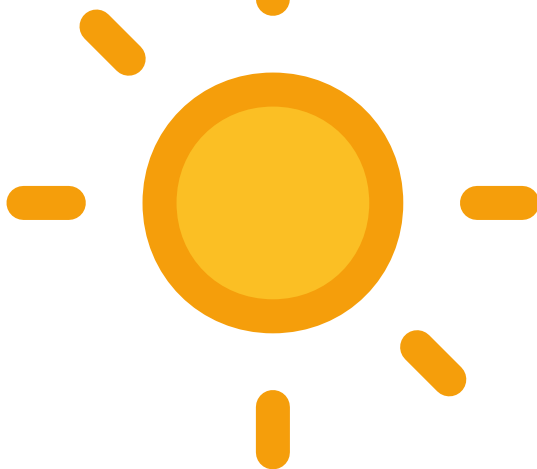
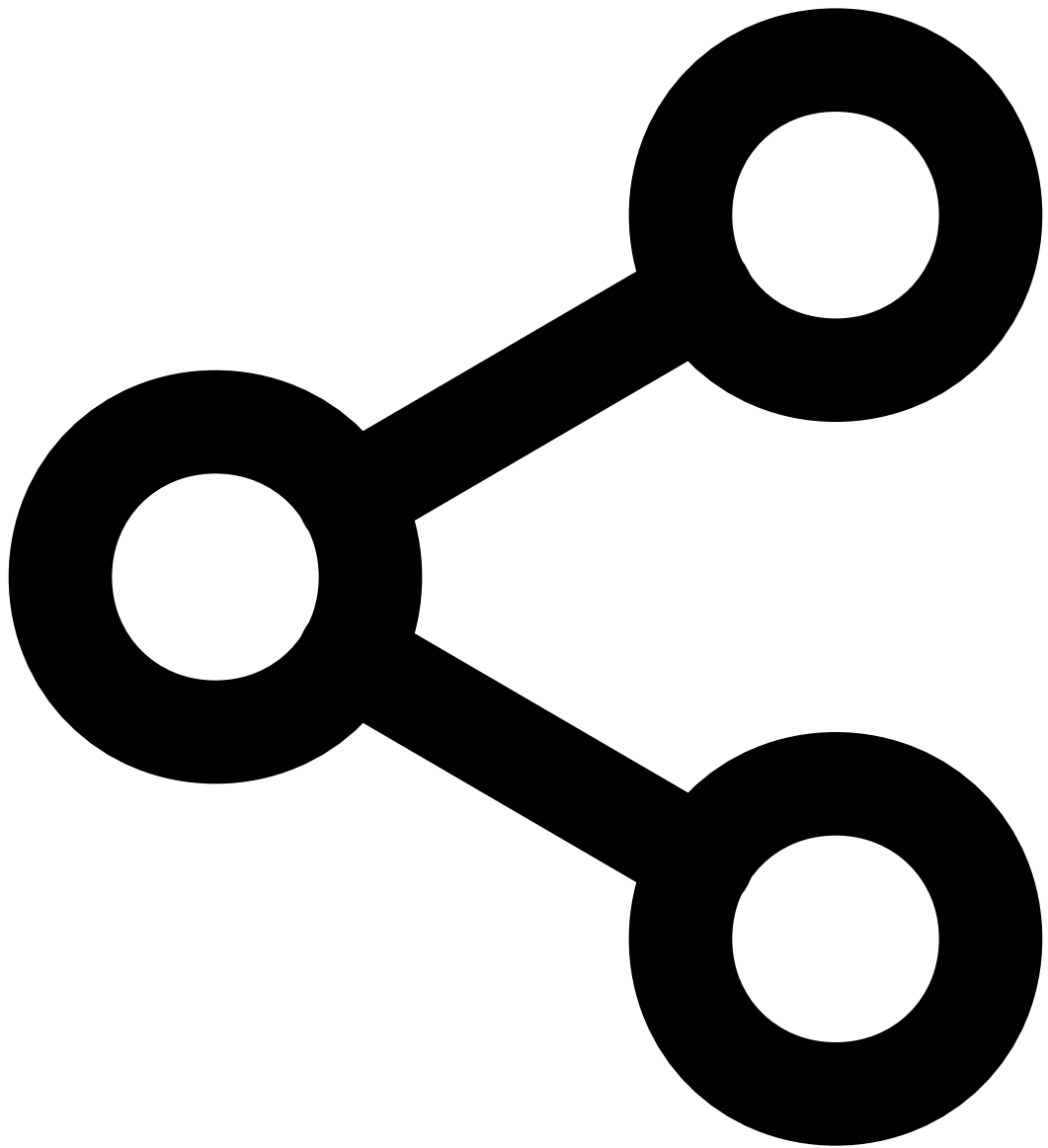
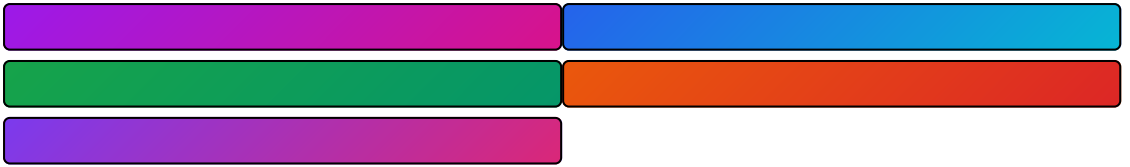


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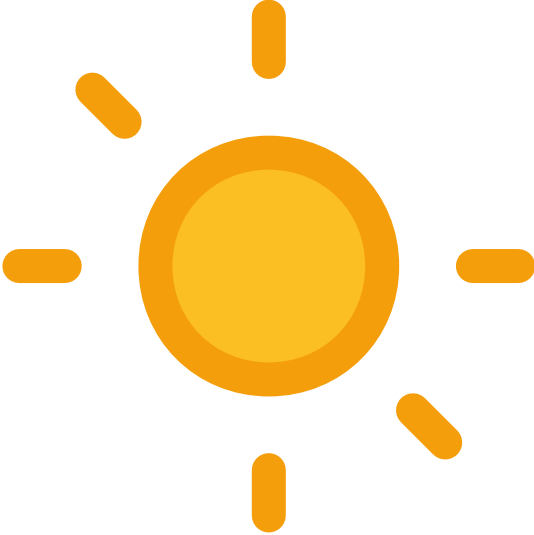
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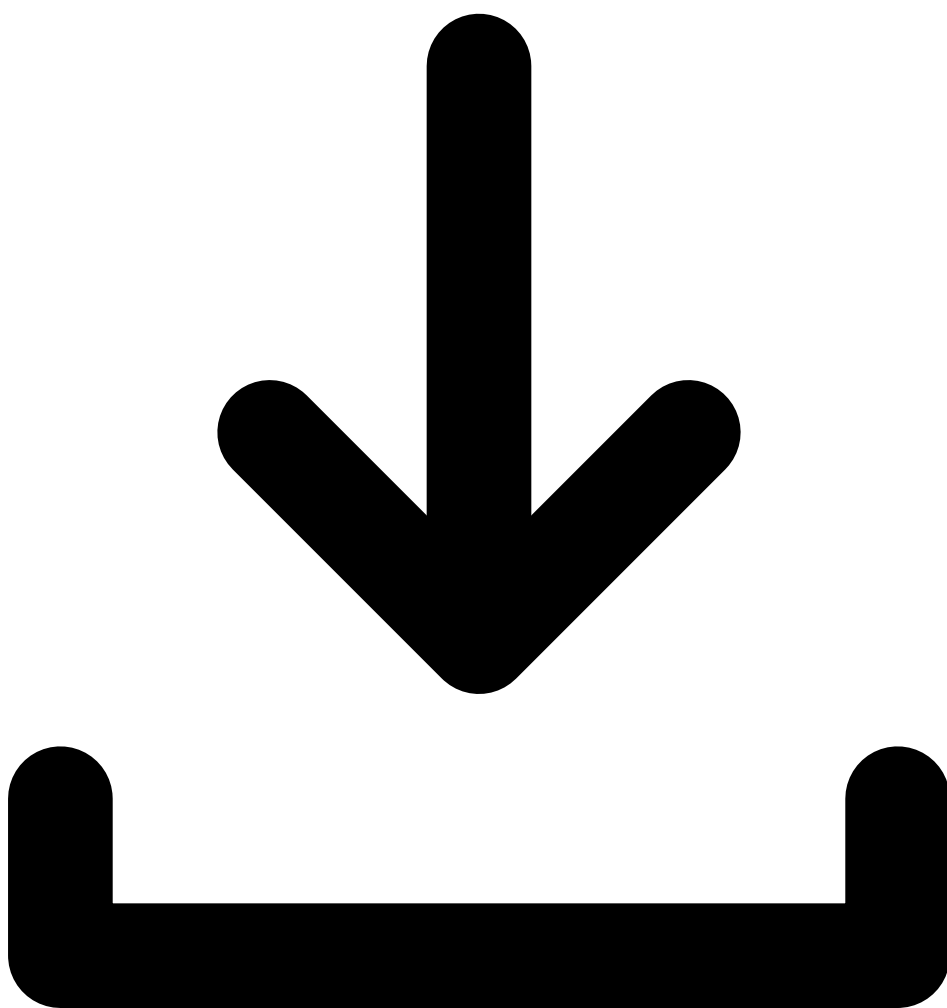
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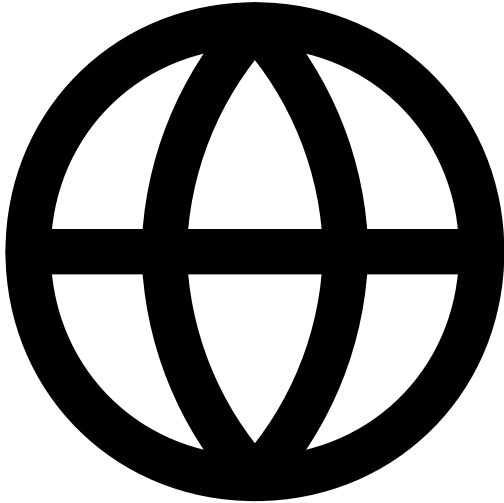
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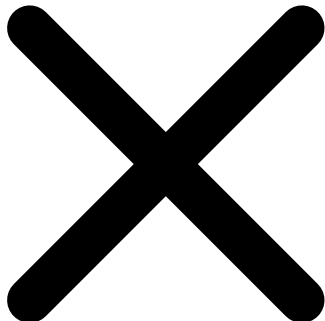
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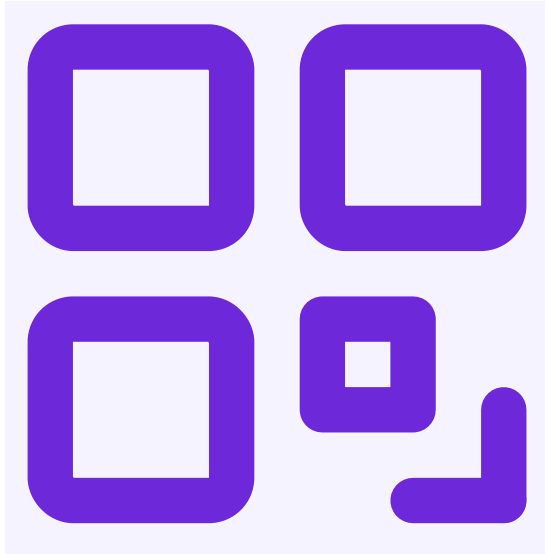
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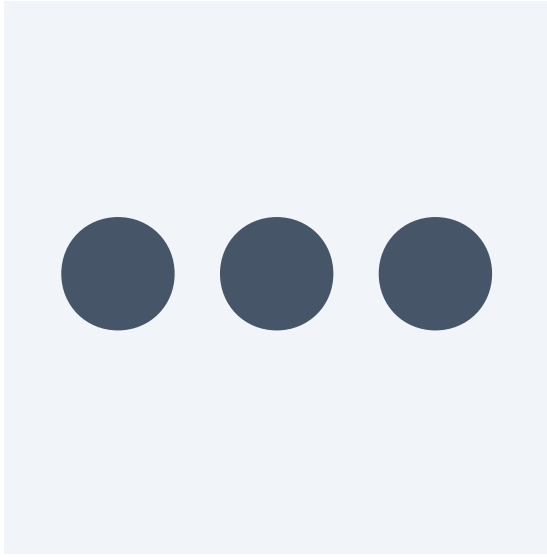


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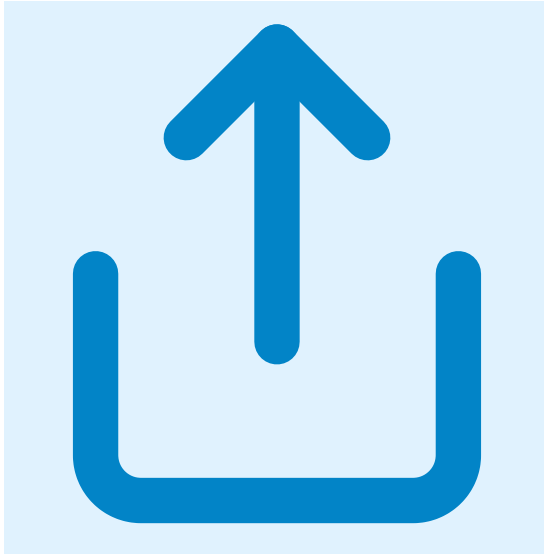


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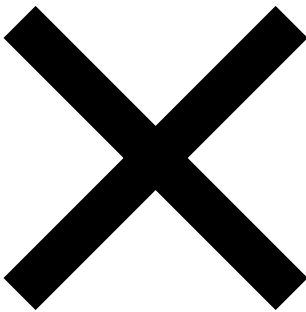
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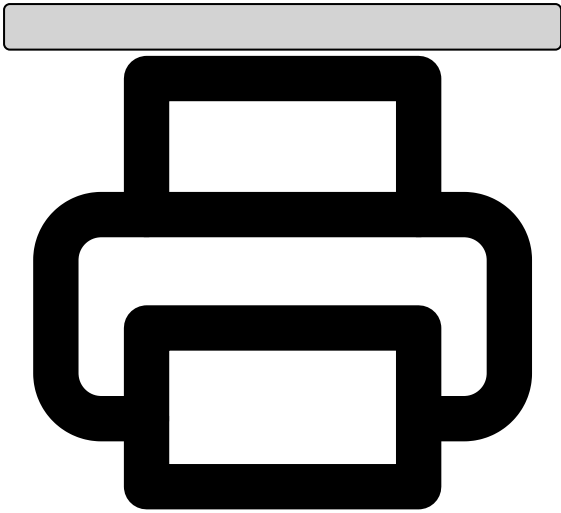


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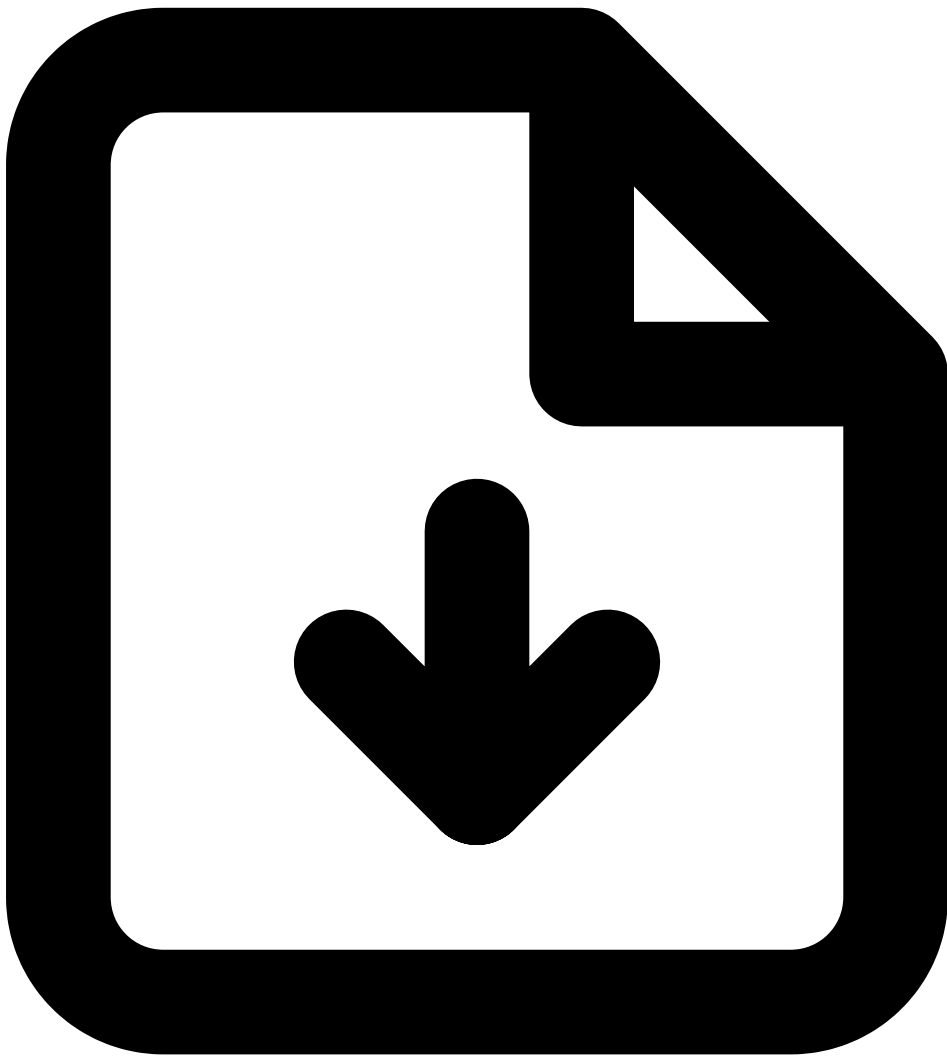
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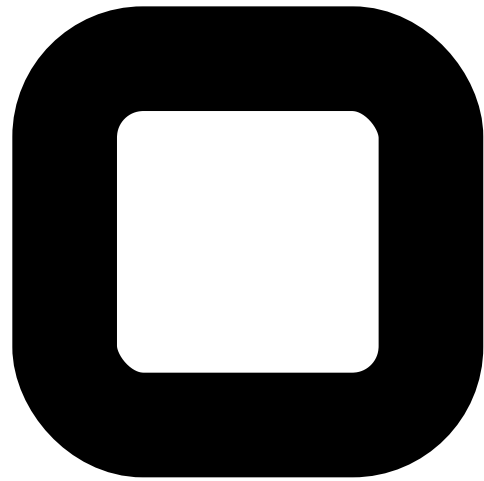
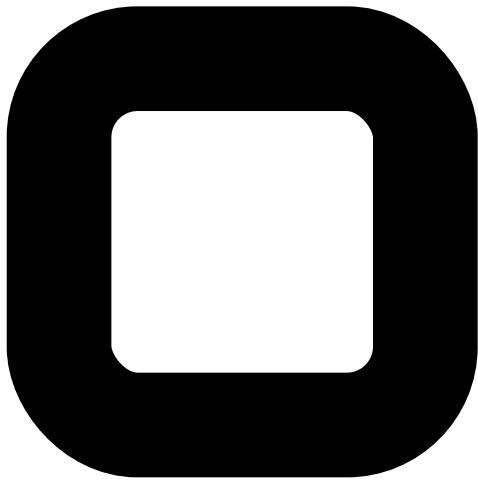
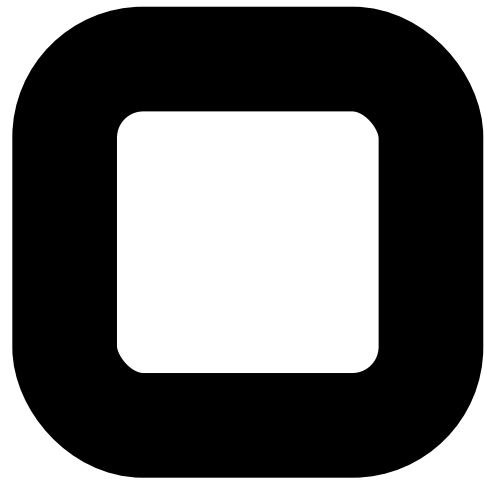
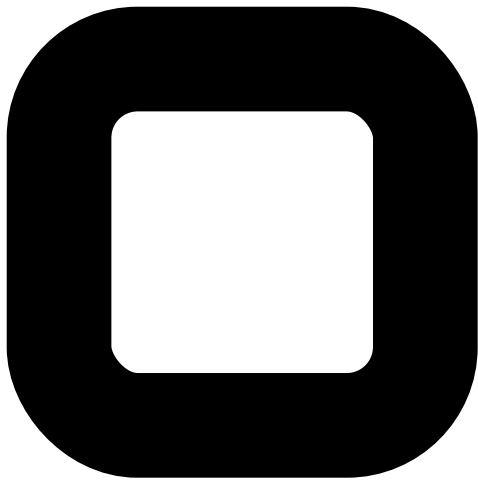
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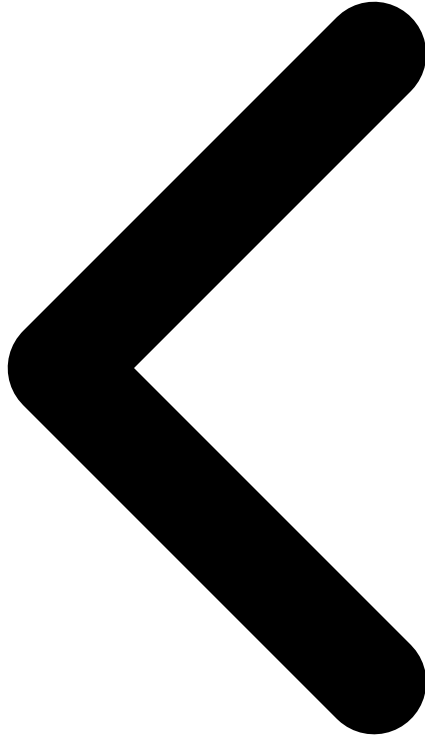
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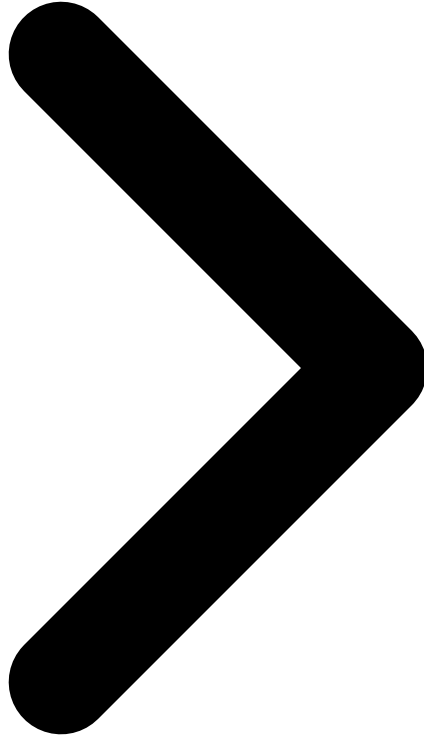
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Professionalism and Site Etiquette

Free Printable Worksheet

Medical Courier Specimen Logistics Trades · 9th–12th Grade · 4 Problems · Answer Key Included

A free printable medical courier specimen logistics trades worksheet for 9th–12th grade professionalism and site etiquette, with an answer key.

Name:

Date:

1. A courier is completing a handoff in a busy clinic. A staff member asks if they can 'quickly borrow' a piece of medical equipment from the courier's vehicle to assist with a patient. What is the most professional response?

- A) Ask the facility manager if it is okay to lend the item to the staff member
- B) Provide the equipment if it is small and won't interfere with the specimen transport
- C) Politely decline, explaining that vehicle contents are for transport use only and not for clinical use
- D) Tell the staff member you will call dispatch to see if you are authorized to help

2. Which situation should make the courier stop and escalate in Professionalism and Site Etiquette?

- A) The receiver signs through the approved route app
- B) A routine pickup matches the route record and site process
- C) A staff member says an area is restricted or requires escort before entry
- D) The package is intact and handled through the assigned workflow

3. Which of the following best describes 'Professional Presence' for a medical courier when entering a patient-facing area?

- A) Using a loud, clear voice to ensure staff can hear your arrival over medical equipment
- B) Moving quickly through hallways to demonstrate efficiency and urgency
- C) Engaging in friendly conversation with patients to build rapport and ease their anxiety
- D) Wearing a clean, company-approved uniform and maintaining a quiet, unobtrusive demeanor

4. In this lesson, what does site etiquette mean?

- A) A shortcut for skipping documentation
- B) A customer complaint that can be ignored if the route is late
- C) A clinical decision made by the courier
- D) the respectful behavior expected when entering healthcare work areas and interacting with staff

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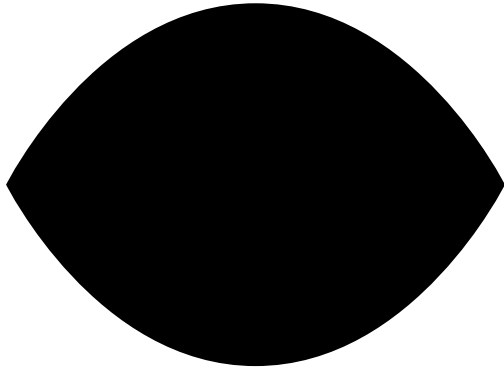
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Show Answer Key

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Professionalism and Site Etiquette — Answer Key

Medical Courier Specimen Logistics Trades · 9th–12th Grade · 4 Problems

Answer Key

1. C) Politely decline, explaining that vehicle contents are for transport use only and not for clinical use 2. C) A staff member says an area is restricted or requires escort before entry 3. D) Wearing a clean, company-approved uniform and maintaining a quiet, unobtrusive demeanor 4. D) the respectful behavior expected when entering healthcare work areas and interacting with staff

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